



## Relevant Articles and Selected Readings

### Patient Stories of Lost Trust

Edgman-Levitan S, et al. [Patient-centered care: achieving higher quality by designing care through the patient's eyes](#). Israel Journal for Health Policy Research. March 2021.

### Medical Students' Experiences with Trust and Medical Misinformation

Fessler M. [The case for curiosity](#). Building Trust. June 2023.

Hasnain I. [Your mind matters, too](#). Building Trust. June 2023.

Kalkat M. [Instant coffee](#). Building Trust. June 2023.

Kurkurina E. [The missing link: Interpretation and connection](#). Building Trust. June 2023.

### Physician and Health System Leaders: Impact of Loss of Trustworthiness and Misinformation

Baker, D. [Trust in health care in the time of COVID-19](#). JAMA. December 2020.

Wei, E., et al. [Coping With trauma, celebrating life: Reinventing Patient and staff support during the COVID-19 pandemic](#). Health Affairs. July 2020.

### President's Lecture

Baron R and Coleman C. [Protecting the legitimacy of medical expertise](#). The New England Journal of Medicine. February 2023.

Grossman L. [Choose your medicine: Freedom of therapeutic choice in America](#). Oxford, UK: Oxford University Press, 2021.

Grossman L. [The origins of American health Libertarianism](#). Yale Journal of Health Policy, Law, and Ethics. January 2013.

Rosenfeld S. [Democracy and truth](#). University of Pennsylvania Press, 2019.

Rosenfeld S. [Statistics and democracy: A long story about trust and resentment](#). Revue del'euro. July 2022.

## **A Historical BIPOC Perspective on Misinformation and Earned Mistrust**

Corbie-Smith G, et alt. [Vaccine hesitancy is a scapegoat for structural racism](#). JAMA Health Forum. March 2021.

Corbie-Smith G, et alt. [Distrust, race, and research](#). JAMA Internal Medicine. November 2002.

Ezell J. and Scales D. [Strategies clinical practitioners can employ to reduce the impact of medical misinformation](#). June 2023.

## **Living with Medical Misinformation**

Bonnevie E, Smyser J, et alt. [Lessons learned from monitoring Spanish-language vaccine misinformation during the COVID-19 pandemic](#). Public Health Reports. April 2023.

Bonnevie E, Smyser J, et alt. [The case for tracking misinformation the way we track disease](#). Big Data & Society. May 2021.

## **Report on Progress of NAM Credible Information Work**

Burstin H, et alt. [Identifying credible sources of health information](#). National Academy of Medicine. May 2023.

Kingston R, Villarruel A, et alt. [Identifying credible sources of health information in social media: Principles and attributes](#). National Academy of Medicine. July 2021.

## **AI and its Effects on Health Care and Clinical Practice**

Abernethy A, Howell M, Johnson K, et alt. [The promise of digital health: Then, now, and the future](#). NAM Perspectives. June 2022.

Agrawal A. [Medication errors: prevention using information technology systems](#). BJCP. June 2009.

Johnson K, et alt. [Precision medicine, AI, and the future of personalized health care](#). Clinical and Translational Science. August 2021.

Tyson, A. [How Americans view use of AI in health care and medicine by doctors and other providers](#). Pew Research Center. February 2023.

Cutler, D. [What Artificial Intelligence Means for Health Care](#). JAMA Health Forum. July 2023.

## **Eliminating Medical Debt to Build Trust**

Berwick D. [Salve Lucrum: The existential threat of greed in US health care](#). JAMA. January 2023.

Kliff S, Silver-Greenberg J. [Allina Health pauses policy of cutting off care for patients in debt](#). The New York Times. June 2023.

Levey, N. [Hundreds of hospitals sue patients or threaten their credit, a KHN investigation finds. Does yours?.](#) KFF Health News. December 2022.

Levey, N. [100 million people in America are saddled with health care debt](#). KFF Health News. June 2022.

[FACT SHEET: President Biden Announces New Actions to Lower Health Care Costs and Protect Consumers from Scam Insurance Plans and Junk Fees as Part of “Bidenomics” Push.](#) The White House. July 2023.

### **Institute for Healthcare Improvement’s Work with ABIM Foundation on Trust Drivers**

[Less than half of patients say they have confidence in the US health care system. Eight US health systems will test ways to reverse that trend.](#) ABIM Foundation. March 2023.

Bolender, T. [Organizational trustworthiness in health care.](#) IHI. 2022.

Wyatt R, Mate K. [A matter of trust: Commitment to act for health equity.](#) Healthcare: The Journal of Delivery Science and Innovation. January 2023.

### **Consultation on Roles of ABIM Foundation and Partners to Advance Public Trust**

Gonzalez C, Lypson M, et al. [Implicit bias instruction across disciplines related to the social determinants of health: a scoping review.](#) Advances in Health Sciences Education. December 2022.

Khullar D, Ness D, et al. [Patient consumerism, healing relationships, and rebuilding trust in health care.](#) JAMA. December 2020.

Shah N and Plough A. [Why health care needs designers.](#) Journal of Hospital Medicine. November 2022.